

PHONES, FAX, INTERNET

Most homes have private phones. You are expected to use your calling card for all long distance (toll) calls. Long distance calls not charged on a calling card will be charged to the renter and will additionally incur a \$10.00 service charge for billing processing. FAX service is available at our office for a nominal charge. Toll charges may apply for dial-up internet access. Cell phone signal is NOT reliable in some locations.

PETS

Please declare your intention to bring a pet, as many homes do not allow pets. If you plan to bring a pet, be sure that you have reserved a home that permits pets. These homes require a \$75.00 non-refundable per pet fee. Tenants will be subject to eviction, without refund, if pets are found on the premises of any home not allowing pets. An additional fee of \$150 will be charged.

MAXIMUM OCCUPANCY

At all times, the maximum occupancy of the home is the number of persons the home sleeps, including children. This is the number of people indicated in your Rental Confirmation Agreement. Occupancy limits are in accordance with Rules and Regulations of Sonoma County in which Bodega Bay is located, and the Bodega Harbour community in which many of our homes are located.

OFFICE HOURS

Open 7 days a week except New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day.

Monday-Friday: 9 AM - 5 PM
Saturday and Sunday: 9 AM - 5 PM

REPAIRS, BAD WEATHER AND REFUNDS

Bodega Bay & Beyond will make every effort to make your vacation an enjoyable experience. Refunds can not be made due to inclement weather or mechanical failure of equipment at your Vacation Home. Any necessary repairs will be made as soon as possible. One of the small trials of living here on the beautiful Sonoma Coast is that we are often forced to wait for parts and repairs beyond what would appear to be routine at your home. However, the sooner you report a problem, the sooner we can try to make it disappear. You can report problems 24-hours a day by calling our office. After hours, your call will be forwarded to a local employee.

- Rates Subject to \$100.00 Optional Non-Refundable Damage Waiver.
- Rates Subject to \$75.00 per Pet Fee in Pet OK homes only. No more than 2 dogs per house.
- Holiday periods are subject to a 3 or 4 night minimum.
- Holiday rates apply to all major holiday periods. Add 15%
- Monthly rates available on request.
- Rates subject to change without notice.
- Rates subject to 12% Hotel Tax.
- Rates subject to 2% Tourism Assessment.
- Reservations subject to \$100.00 Processing Fee.
- Reservations are confirmed by payment of Processing Fee and Damage Waiver (if elected).
- Pets at Pet OK Homes ONLY
- Balances due 45 days prior to arrival for non holiday periods and 60 days prior to arrival for holiday periods.
- Check-In time: after 4:00 PM
- Check-Out time: before 11 AM
- Visa, Mastercard, Discover, American Express accepted.
- Mid-week Specials and Golf Discounts!

Call us toll free...or email anytime.

800-888-3565 (toll free)

707-875-3942 • 707-875-2447 (FAX)

or visit us at:

www.sonomacoast.com


email: **reservations@sonomacoast.com**

Bodega Bay & Beyond

575 Highway One / P.O. Box 129

Bodega Bay, CA 94923-0129


5.19.19



BODEGA BAY & BEYOND
Vacation Home Rentals
...Above and Beyond Your Expectations

Things you should know before your arrival...

Please read this pamphlet, it may save you a phone call!



www.sonomacoast.com

GENERAL INFORMATION

All homes are completely furnished and equipped with cooking utensils, dishes, linens, blankets, pillows, towels, TV/VCRs or DVDs, firewood, fire-starters, and a barbecue. High chairs and cribs are available for a fee, by advance arrangement. Bodega Harbour homes are within walking distance to the Clubhouse, Restaurant, Golf, and Doran Beach. All of our homes require all occupants, owners, guests, renters, etc., to abide by the Community rules and guidelines. Failure to comply with these rules and guidelines can result in fines, eviction, and loss of entire rental amount.

HOW TO GET TO BODEGA BAY

Bodega Bay is located 35 minutes west of Santa Rosa on the scenic Sonoma Coast. Driving times range from 1 hour and 20 minutes from San Francisco to 2 hours from the Sacramento area. Detailed and specific directions from your area to your Bodega Bay & Beyond vacation home will be sent to you when your rent and tax have been paid in full for your stay.

PAYMENT OF RESERVATION PROCESSING FEE, OPTIONAL NONREFUNDABLE DAMAGE WAIVER, RENT AND TAX

Payment of a \$100.00 Reservation Processing Fee (non-refundable) is required the date the reservation is made. The Balance Due, (Rent and Tax), will be charged on or before 45 days prior to scheduled arrival for non-holiday periods and 60 days prior to scheduled arrival for holiday periods. Reservations made less than 45 days prior to scheduled arrival for non-holiday periods or less than 60 days prior to scheduled arrival for holiday periods require payment in full at time of reservation. ***Processing Fee and Balance Due payments not received within these established time frames***

may result in automatic cancellation of your reservation.

CANCELLATION/RESCHEDULING

All cancellations are subject to a \$100.00 Cancellation Fee and loss of the Processing Fee. If the reservation is cancelled less than 45 days prior to scheduled arrival for non-holiday periods, or less than 60 days prior to scheduled arrival for Holiday periods, no refund will be made if the home is not re-rented for the reserved period. If the home is re-rented, all monies will be refunded less the \$100.00 Cancellation Fee and \$50.00 Reservation Processing Fee. There is a \$50.00 Reservation Rescheduling Fee for rescheduling reservation dates.

HOW TO CHECK-IN

Normal check in time is 4-5 PM. A day or so before arrival, we will contact you to coordinate your anticipated arrival time in the Bodega Bay area. You must arrive at our office in order to receive your keys and check-in packet. Check-out is at 11 AM. You are required to return all keys to the office.

THINGS TO DO

The Bodega Bay Area offers:

- The tranquility of a sleepy fishing village.
- A wide variety of activities including golf, fishing, clamming, whale watching, horse-back riding, abalone diving, surfing, boating, kite flying, beachcombing, river rafting, and canoeing.
- Russian River wineries
- Craft shops, antique stores, and art galleries in Bodega Bay and the nearby villages of Bodega, Valley Ford, Tomales, Freestone, Occidental, Jenner, and Duncans Mills.
- Boat launch facilities
- Over ten miles of beaches
- Wide variety of restaurants

Explore:

- Armstrong Redwoods Forest
- Bird Walk Refuge
- Bodega Marine Life Refuge
- U.C. Bodega Marine Laboratory, UC Davis
- Chanslor Ranch horse ridding
- Duncans Mills Museum
- Historical Driving Tour
- Historic Fort Ross
- Historic Korbel Champagne Cellars
- Point Reyes National Seashore
- Sonoma County Wineries

CLEANING

Your vacation home will be cleaned prior to your check-in, and after your departure. Bed and bath linens and a supply of toilet tissue, bath soap, facial tissue, dishwasher powder, liquid dish soap, laundry powder, paper towels and garbage bags is included. Additional cleaning service is available during your stay upon request for an additional charge. Your cleaning fee applies to normal use and condition upon checking out. Any excess time required to bring your home into check-in condition will be charged to your CC.

HOT TUBS, SPAS

If you have rented a home with a hot tub/spa... We make every effort to keep the tubs and spas clean, well-maintained and in working order. Due to the logistics of living here on the beautiful Sonoma Coast, it is impossible for us to arrange for timely repairs and guarantee the mechanical operation of the equipment. Since we cannot anticipate problems during your stay, **no monetary adjustment will be made for malfunction.**

These policies have been our BBB standard for over 25 years.